



# 2019 Pool Opening

## Base in ground pool opening: (All size pools) (#12000)

### Includes:

- Remove, fold and roll of the cover
- Remove winter hardware
- Install in-season hardware (excludes diving boards)
- Spray debris off of deck
- Assemble/reassemble filter
- Startup of system
- check for proper operation
- Add initial dose of shock
- All other chemicals are NOT included

### Includes second/follow up visit which includes:

- Cleaning the filter
- Full vacuum of pool
- Follow up visit roughly 1 week after opening, up to 1 hour
- Time past 1 hour is additional charge
- Customer must add water between opening and return visit if water level is too low

## Base above ground opening: (#12001/#12002)

### Includes:

- Removal of debris from cover
- Remove, fold and roll of the cover
- Remove winter hardware
- Install in-season hardware
  - Ladders with ladder mat included
  - Walk in steps – see below
- Assemble/reassemble filter
- Startup of system
- check for proper operation
- Add initial dose of shock
- All other chemicals are NOT included

### Includes second/follow up visit which includes:

- Cleaning the filter
- Full vacuum of pool
- Follow up visit roughly 1 week after opening, up to 1 hour
- Time past 1 hour is additional charge
- Customer must add water between opening and return visit if water level is too low

## Add on/extra charges for Openings:

- Additional mileage charge, after first 25 miles, from the closest starting location - Amherst NH store or Lowell MA service location (#12021)
- Install drop in steps (#12003)
- drain water off of solid covers (#12022)
- additional feature (Spa/in floor cleaners/ etc) (#12004)
- Waterfall basin clean-up (#12005)
- Delivery fee to deliver chemicals to customer at time of service (Chemicals must already be purchased for delivery) (#12006)
- Specific upcharges for difficult or complicated pools – determined at pre-service inspection



# 2019 Pool Closing

## Base inground pool closing: (#12007)

### Includes:

- Drain water to appropriate level
- Install cover (Safety or solid with water bags)
- Blowing out lines
  - Using gas compressor
  - Single pump systems
  - Additional pumps – see below
- Cleaning of the filter (cart. or DE)
- Skimming surface
- Basic debris removal
- Remove in season hardware
- Install winter hardware
- Add anti-freeze (when necessary)
- All other chemicals are NOT included
- Pool must be clear to start

## Base above ground closing: (#12008/#12009)

### Includes:

- Drain water to appropriate level
- Install cover (Must be sized properly 5' to 7' bigger than pool)
- Inflate ice equalizer pillow(s)
- Cleaning of the filter (cart. or DE)
- Skimming surface
- Basic debris removal
- Remove in season hardware
  - Walk in steps – see below
- Install winter hardware
- Bring filter inside (No full sand filters)
- All other chemicals are NOT included
- Pool must be clear to start

## Blow out lines only: (#12010)

- Blow out return, skimmer and main drain lines for winterization of in ground pools
- Water must be drained ahead of time to winter level and winter plugs accessible.
- Add anti-freeze (when necessary)

## Add on/extra charges for Closings:

- Additional mileage charge, after first 25 miles, from the closest starting location - Amherst NH store or Lowell MA service location (#12021)
- attached spa (#12004)
- in floor systems (#12004)
- Deep clean/vacuum (full debris removal for heavy debris pools) (#12011)
- cleaning of additional filter (#12012)
- add secondary attachment method (cover clips, wrap, etc) (#12013)
- blowout main drain line on above ground pools (#12014)
- remove walk in steps (#12003)
- Delivery fee to deliver chemicals to customer at time of service (Chemicals must already be purchased for delivery) (#12006)
- Specific upcharges for difficult or complicated pools – determined at pre-service inspection



# 2019 Maintenance

## Weekly maintenance:

Includes - weekly (#12015) and every two weeks (#12016):

- Vacuuming
- Skimming
- Chemical testing
- Brushing (if needed)
- Chemical adjustments and additions
  - Using customer's chemicals FIRST
- Filter cleaning (when needed)
- Emptying of cleaner bags
- Emptying of skimmer and pump baskets
- Photo documentation of serviced pool
- Maintenance is roughly 40 minutes a week
  - Minimum of 30 minutes
  - Maximum of 1 hour
- Pool must be clear to start

## Add on/extra charges for Weekly Maintenance:

- Job locations 26-35 miles from starting location, additional charge (#12017). Job locations 36+ miles from starting location additional charge (#12018). From closest starting location - Amherst NH store or Lowell MA service location
- If excessive debris cleaning goes over included hour (#12021)
- Chemicals from our stock will be billed additionally to customer
- Delivery fee to deliver chemicals to customer at time of service (Chemicals must already be purchased for delivery) (#12006)
- Specific upcharges for difficult or complicated pools – determined at pre-service inspection

## One Time Pool Cleaning: (#12019) (For pools that 'slipped away' or went green/cloudy)

Includes:

- Vacuuming
- Skimming
- Chemical testing
- Brushing
- Chemical adjustments and additions
- Using customer's chemicals FIRST
- Filter cleaning (when needed)
- Emptying of cleaner bags
- Emptying of skimmer and pump baskets
- Photo documentation of serviced pool
- No Pre-Service inspection required

## Add on/extra charges for Weekly Maintenance:

- Job locations 26-35 miles from starting location (#12017), additional charge. Job locations 36+ miles from starting location, additional charge (#12018).
- Chemicals from our stock will be billed additionally to customer
- Delivery fee to deliver chemicals to customer at time of service (Chemicals must already be purchased for delivery) (#12006)



## 2019 At Home Services

### Warranty Repairs

Are usually available on products purchased from us, but not on products purchased elsewhere. See an associate for details.

### Pump and Filter Repairs

Including new installations  
\$140 per hour (one hour minimum)  
Only \$90 per hour if product is purchased from us

### Pool Heater Installations

See Heater Section for prices

### Spa Service

On most major brands  
\$140 per hour (one hour minimum)  
Only \$90 per hour if you purchased the hot tub from us

### At Home Pool Lessons

\$100 for standard at home pool or spa lesson (#12020)  
Only \$50 with Seasonal coupon when pool or spa is purchased from us

### Chemical Delivery

\$10 Delivery fee per delivery added to original service  
We DO NOT offer regular chemical delivery, we will drop off already purchased chemicals if we are going to customer's house for a pool opening, closing or other maintenance service  
Chemicals must already be purchased from the store for delivery

### General Labor Rates

#### Residential

\$100 per hour (minimum 1 hour) unless otherwise specified (#12024)

#### Commercial

\$200 per hour (minimum 1 hour) unless otherwise specified (#12025)

### Starting Locations

All services are based within 25 driving miles of either our retail store or service home base  
Additional mileage will be charged for services outside this mileage range  
See each individual services page for more details

#### Retail Store

120 State Route 101A  
Amherst NH 03031

#### Service home base

Lowell, MA